

# MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGY

# PROCUREMENT MANAGEMENT UNIT

# Request for Sealed Quotations (Goods)

# Supply and Delivery of a Camera and Accessories

Procurement Reference No: G/RFQ/29-14/2024

Name of the Bidder:	
Contact Number:	
Email Address:	
Total Bid Amount(N\$):	

301 Trust Building Independence Avenue 2<sup>nd</sup> floor 061 – 283 2408

REPUBLIC OF NAMIBIA
Ministry of Information &
Communication Technology
Procurement

2024 -06- 14

PRIVATE BAG 13344 WINDHOEK



#### MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGY

Tel: (+264 61) 283 9111 Fax: (+26461) 221672

Private Bag 13344 Windhoek Namibia

#### PROCUREMENT MANAGEMENT UNIT

#### Letter of Invitation

14 June 2024

To: All Bidders

Procurement: Reference No: G/RFQ/29-14/2024

#### Supply and Delivery of a Camera and Accessories

Dear Sir/Madam

The Ministry of Information and Communication Technology invite you to submit your best quote for the goods described in detail hereunder.

Any resulting contract shall be subjected to the terms and conditions referred to in the document.

For enquiries, please do not hesitate to contact the Procurement Management Unit at the following email: pmu@mict.gov.na.

Please, prepare and submit your quotation at MICT- 301 Trust Building Independence Avenue 2<sup>nd</sup> floor By 10h00 on Tuesday, 03 July 2024), in accordance with the instructions given or inform the undersigned if you will not be submitting your quotation.

Yours faithfully,

MR. ANDREAS AMUNYELA

HEAD OF PROCUREMENT MANAGEMENT UNIT

REPUBLIC OF NAMIBIA
Ministry of Information &
Communication Technology
Procurement

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### SECTION I: INSTRUCTIONS TO BIDDERS

#### 1. Rights of Public Entity

The Ministry of Information Communication and Technology reserves the right:

- (a) To split the award of the contract as per the lowest evaluated cost per item, or
- (b) To accept or reject any quotation; and
- (c) To cancel the quotation process and reject all quotations at any time prior to contract award.

#### 2. Preparation of Quotations

You are requested to quote for the services mentioned in Section III by completing, signing and returning:

- (a) The Quotation Letter in Section II with its annex for Bid Securing Declaration,
- (b) The Priced Activity Schedule in Section IV;
- (c) The Specifications and Performance Standards Compliance Sheet in Section V; and;
- (d) Any other attachment as deemed appropriate.

You are advised to carefully read the complete Request for Quotations document, including the Special Conditions of Contract in Section VII, before preparing your quotation. The standard forms in this document may be retyped for completion but the Bidder is responsible for their accurate reproduction.

#### 3. Validity of Quotations

The quotation validity period shall be 90 days from the date of bid submission deadline.

#### 4. Eligibility Criteria

To be eligible to participate in this Quotation exercise, you should:

- (a) Have a valid certified copy of founding statement/company Registration Certificate/;(Indicating the nature of the business)
- (b) Have an original/certified copy of a valid good Standing Tax Certificate;
- (c) Have an original/certified copy of a valid good Standing Social Security Certificate;
- (d) Have a valid certified copy of the Affirmative Action Compliance Certificate, proof from the Employment Equity Commissioner that the bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;
- (e) Submit signed Bid-Securing Declaration;
- (f) Submit signed Written undertaking in terms of section 138 of the Labour Act, 2007;
- (g) Principal business should be in line with the nature of this procurement;

- (h) Submit two (2) reference letters (with contact details), award letter or purchase order for similar work completed within past 5 years
- (i) All pages and attachments should be initialled.

#### 5. Bid Security/Bid Securing Declaration

Bidders are required to subscribe to a Bid Securing Declaration for this procurement process.

#### 6. Delivery

Delivery shall be strictly within 30 days after acceptance/issue of Purchase Order.

- **6.1** Deviation in delivery period shall be considered if such deviation is reasonable.
- **6.2** The tests and inspections will be conducted on the goods at delivery:

#### 7. Sealing and Marking of Quotations

Quotations should be sealed in a single envelope, clearly marked with the Procurement Reference Number, addressed to the Public Entity with the Bidder's name and contact information at the back of the envelope.

#### 8. Submission of Quotations

Quotations should be deposited in the Quotation/Bid Box located at The Ministry of Information and Communication Technology – 301 Trust Building Independence Avenue 2<sup>nd</sup> Floor, not later than 03 July 2024 at 10H00. Late quotations will be rejected.

Quotations received by e-mail will not be considered.

#### 9. Opening of Quotations

Quotations will be opened internally by the Public Entity immediately after the closing time referred to in section 8 above. A record of the Quotation Opening stating the name of the Bidders and the amount, the presence or absence of a Bid Security/Bid-Securing Declaration will be put on the website of the Public Entity and available to any bidder on request within three working days of the Opening.

#### 10. Evaluation of Quotations

The Public Entity shall have the right to request for clarifications in writing during evaluation. Offers that are substantially responsive shall be compared on the basis of evaluated cost to determine the lowest evaluated quotation.

#### 11. Scope of Services, Specifications and Performance Standards

The Scope of Services and Performance Standards Compliance Sheet detailed in Sections III and V are to be complied with. Bidders may propose alternative for part of the scope substantiating that such alternatives will equally serve the interest of the Public Entity. However, evaluation will be carried out as per the defined scope. Alternatives will only be considered from bidders having submitted the lowest evaluated quotation as per the base requirements.

#### 12. Documents Establishing Conformity of Goods and Related Services

[The list mentioned hereunder may be amended by Public Entity to supplement requirements for a specific procurement]

	sidders shall submit along with their bids the documents x mark under:	ed
(a)	Documents to establish conformity of goods as specified in Schedule of Requirements, highlighting deviations, if any, so as to establish substantial responsiveness of the proposed goods item;	
(b)	A list giving full particulars, including available sources and current prices of spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods during the period specified in the Specification and Performance Requirement Sheet, following commencement of the use of the goods.	
(c)	Documentary evidence to establish to the satisfaction of the Purchaser that goods proposed, as per other than the brand name, catalogue numbers or standard as specified by the Purchaser, ensures substantial equivalence or are superior.	
(d)	Evidence of the bidder's technical capacity to be furnished by one or more of the following means:  (i) a list of the principal deliveries effected in the past three years, with the sums, dates and recipients, whether public or private, involved; and  (ii) Type test certificates drawn up by official quality control institutes or agencies of recognized competence attesting the conformity of the goods with respect to specifications conformity.	
(e)	Documentary evidence to establish Bidder's ability to provide the service or to execute the installation with regard to their skills, efficiency, experience and reliability.	

#### 13. Technical Compliance

Bidders shall submit along with their quotations documents, catalogues and any other literature to substantiate compliance with the required specifications and to qualify deviations if any with respect to Public Entity's requirements.

The Specifications, Performance Requirements and Compliance Sheet details the minimum specifications of the goods/items to be supplied. The specifications have to be met but no credit will be given for exceeding the specifications.

#### 14. Prices and Currency of Payment

Prices for the execution of services shall be fixed in Namibian Dollars as quoted. Quotations shall cover all costs of labour, materials, equipment, overheads, profits and all associated costs for performing the services, and shall include all duties. The whole cost of performing the services shall be included in the items stated, and the cost of any incidental services shall be deemed to be included in the prices quoted.

#### 15. Award of Contract

The Bidder having submitted the lowest evaluated responsive quotation and qualified to perform the services shall be selected for award of contract. Award of contract shall be by issue of a Purchase Order/Letter of Acceptance in accordance with terms and conditions contained in Section VI: Contract and General Conditions of Contract

#### 16. Margin of Preference

1.1. The applicable margins of preference and their application methodology are as follows:

methodology are as lone vis.	
Category	Margin of preference
Nature of business in line with the request	2%
MSME	1%
Women owned enterprise	1%
Youth owned enterprise	2%
PDP owned enterprise	2%
Supplier promoting Environmental protection	1%
Service rendered by Namibian citizens	1%
TOTAL	10%

1.2. Bidders applying for the Margin of Preference shall submit, **upon request**, evidence of:

#### Documentary evidence

-Certificate of registration from a registering authority -Declaration by the bidder that the manufactured goods meet the local content as determined in Annexure 6 as per the cost structure for Value Added Calculation in Annexure 1, and as certified by an Accountant

SME registration certificate -Declaration indicating the percentage of Namibian MSME ownership

- IDs of all shareholders -Founding statement/company registration indicating ownership structure/shareholder certificate declaration indicating the percentage of Namibian female ownership
- IDs of all shareholders Founding statement/company registration indicating ownership structure/shareholder certificate declaration indicating the percentage of Namibian youth ownership
- -IDs of all shareholders Founding statement/company registration indicating ownership structure/shareholder certificates declaration indicating the percentage of Namibian PDPs ownership
- -declaration and proof that the bidder meets the requirements set out in the bidding document

declaration that the bidder employs 50% or more Namibian citizens



# APPLICATION FOR PREFERENCE FORM IN TERMS OF PUBLIC PROCUREMENT CODE OF GOOD PRACTICE ON PREFERENCE, 31 JANUARY 2023

DATE:
PROCUREMENT REF:
SUBJECT:
TO: MINISTRY OF INFORMATION AND COMMUNICATION TECHNOLOGY
I/We owner of(company name) in terms of the Public
Procurement Act no.15 of 2015, Code of Good Practice on preference hereby wishes
to apply for exclusive preference in the following categories;

Please ticket on the appropriate column:

Tick	Category	Margin of preference	Documentary evidence to be attach
	Manufacturer	2%	-Certificate of registration from a registering authority -Declaration by the bidder that the manufactured goods meet the local content as determined in Annexure 6 as per the cost structure for Value Added Calculation in Annexure 1, and as certified by an Accountant
	MSME	1%	SME registration certificate - Declaration indicating the percentage of Namibian MSME ownership
	Women owned enterprise	1%	- IDs of all shareholders -Founding statement/company registration indicating ownership structure/shareholder certificate - declaration indicating the percentage of Namibian female ownership
	Youth owned	2%	- IDs of all shareholders - Founding

enterprise		statement/company registration indicating ownership structure/shareholder certificate - declaration indicating the percentage of Namibian youth ownership
PDP owned enterprise	2%	-IDs of all shareholders - Founding statement/company registration indicating ownership structure/shareholder certificates - declaration indicating the percentage of Namibian PDPs ownership
Supplier promoting Environmental protection	1%	-declaration and proof that the bidder meets the requirements set out in the bidding document
Service rendered by Namibian citizens	1%	declaration that the bidder employs 50% or more Namibian citizens
TOTAL	10%	

NB: Failure to attach the Documents Evidence and declaration will result in the application deemed invalid and will not be consider.

The maximum cumulative allowable margin of preference applicable to exclusive preferences for price evaluation purposes is 10%.

#### **DECLARATION FORM**

I/We owner of (Company name) hereby declare: (Choose only were its applicable)
<ul> <li>% of my company shares are owned by Previously Disadvantage Person (PDP).</li> </ul>
•% of my company shares are owned by youth. (age 15-30)
•% of my company shares are owned by women.
• Employees % Namibian citizen.
(Company must employee 50% more Namibian citizen)
Therefore, I would like to apply for exclusive preference in terms of the Public Procurement Act no.15 of 2015, Code of Good practice on preference, 2023.
Signed
[Insert signature of person whose name and capacity are shown]
Capacity of:
[Indicate legal capacity of person (s) signing]
Name:
Date  Company stamp

# **SECTION II: QUOTATION LETTER**

(to be completed by Bidders)

[Complete this form with all the requested details and submit it as the first page of your quotation with the Priced Activity Schedule and documents requested above. A signature and authorisation on this form will confirm that the terms and conditions of this RFQ prevail over any attachments. If your quotation is not authorised, it may be rejected.]

Quotation Addressed to:			
Procurement Reference Number:			
Subject matter of Procurement:			
We offer to provide the services detailed in terms and conditions stated in your Request for			
We confirm that we are eligible to participate in this Quotation Exercise and meet the eligibility criteria specified in Section 1: Request for Quotations.			
We undertake to abide ethical conduct during any resulting contract.	g the procurement process	s and the execution of	
We have read and understood the content of the Bid Security/Bid Securing Declaration (BSD) attached hereto and subscribe fully to the terms and conditions contained therein. We further understand that this subscription could lead [forfeiture of the security amount / disqualification on the grounds mentioned in the BDS]			
The validity period of our Quotation is 90 days from the date of the bid submission deadline.			
We confirm that the prices quoted in the Priced Activity Schedule are fixed and firm and will not be subject to revision or variation, if we are awarded the contract <b>prior to the expiry date</b> of the quotation validity.			
The services will commence within 30 days faceptance.	from date of issue of Puro	chase Order/ Letter of	
Quotation Authorised by:			
Name of Bidder	Company's Address	and seal	
Contact Person			
Name of Person Authorising the Quotation:	Position:	Signature:	

Phone No./Fax

Date

**Appendix to Quotation Letter** 

#### **BID SECURING DECLARATION**

(Section 45 of Act) (Regulation 37(1)(b) and 37(5)

Date:	
Procu	rement Ref No.:
To:	
	complete name of Public Entity and address].
	understand that in terms of section 45 of the Act a public entity must include in the bidding tent the requirement for a declaration as an alternative form of bid security.
I/We*	accept that under section 45 of the Act, I/we* may be suspended or disqualified in the event of
(a)	a modification or withdrawal of a bid after the deadline for submission of bids during the period of validity;
(b)	refusal by a bidder to accept a correction of an error appearing on the face of a bid;
(c)	failure to sign a procurement contract in accordance with the terms and conditions set forth in the bidding document, should I/We* be successful bidder; or
(d)	failure to provide security for the performance of the procurement contract if required to do so by the bidding document.
I/We* Bidder	understand this bid securing declaration ceases to be valid if I am/We are* not the successful
	:signature of person whose name and capacity are shown]
Capaci /indica	ty of: te legal capacity of person(s) signing the Bid Securing Declaration]
	complete name of person signing the Bid Securing Declaration]
Duly at	uthorized to sign the bid for and on behalf of: [insert complete name of Bidder]
Dated of [insert	on day of,, date of signing]
Corpora	ate Seal (where appropriate)

[Note\*: In case of a joint venture, the bid securing declaration must be in the name of all partners to the joint venture that submits the bid.]

\*delete if not applicable / appropriate



## Republic Of Namibia

# Ministry of Labour, Industrial Relations and Employment Creation

Written undertaking in terms of Section 138 of the Labour Act, 2007 and Section 50(2)(D) of the Public Procurement Act, 2015

#### 1. EMPLOYERS DETAILS

Company Trade Name:
Registration Number:
Vat Number:
Industry/Sector:
Place of Business:
Physical Address:
Tell No.:
Fax No.:
Email Address:
Postal Address:
Full name of Owner/Accounting Officer:
Email Address:

#### PROCUREMENT DETAILS 2.

Procurement Reference No:
Procurement Description:
Anticipated Contract Duration:
Location where work will be done, good/services will be delivered:
••••••
3. UNDERTAKING
I[insert full name], owner/representative
of[insert full name of company]
hereby undertake in writing that my company will at all relevant times comply fully with the relevant provisions of the Labour Act and the Terms and Conditions of Collective Agreements as applicable.
I am fully aware that failure to abide to such shall lead to the action as stipulated in section 138 of the labour Act, 2007, which include but not limited to the cancellation of the contract/licence/grant/permit or concession.
Signature:
Date:
Seal:

Please take note:

1. A labour inspector may conduct unannounced inspections to assess the level of compliance

2. This undertaking must be displayed at the workplace where it will be readily accessible and visible by the employees rendering service(s) in relations to the goods and services being procured under this contract.

# SECTION III: LIST OF GOODS AND PRICE SCHEDULE

Procurement Ref No
QUOTATION FOR: [to be completed by Public Entity]

	INSTRUCTIONS TO THE PUBLIC EN	HE PUBLIC ENT	TITY				INSTRUCTIONS TO BIDDERS	TO BID	DERS	
A	At time of preparation of the RFQ, Columns A to D shall be filled $P(T_0, P_0, P_0) = P(P_0, P_0, P_0)$	to D shall be filled in	in by the Public Entity.	Entity.		Bidde	Bidders shall fill-in columns E - I and fill the total	ins E - I and	fill the total	
	בין המינים האינים האינים האינים	י ו מסווכ ביווווא]			בו ה	iark with a *1]	E= mark with a *if an equivalent is quoted	oted		
					Т= Т	ate per unit	(J=)	Total price f	or one item ( (	CxF)
					•	f an equivale echnical info	If an equivalent is quoted, please attach to your quote appropriate technical information & specification	attach to you tion	ır quote appro	priate
					•	<b>3 Sidders</b> shall	Bidders shall fill in and sign the bottom section of this page	ottom sectic	n of this page	
А	В		C	D	[T]	ĹŢ	٢	Н		
Item	Description of Goods	S	Quantity	Unit of	*	Price per	Total price	VAT:	Delivery	Country
no.			required	measures		unit	without VAT	NAD	weeks)	jo
						NAD'	NAD		(days/m	Origin
,									onth	
-:	Canon R3 Body + Battery		1	EA						
2.	Canon Rf 200-800mm f6.3-9 IS STM	M	1	EA						
3.	Canon EF-EOS R Mount Adapter		1	EA						
4	Canon El-1 Speedlight		1	EA						
5.	Varta AA 2100MaH Recharge		∞	EA						
.9	Sandisk Extreme Pro 200mb/s 256GB	J.B	3	EA						
7.	Canon EOS 5D MKIV Body + Battery +24-105 F4 L IS USM	ery +24-105 F4	П	EA						
8.	Canon EF 85mm F1.4 USM Lens			EA						
9.	Sandisk 128GB Memory card		3	EA						
NAME:		POSITION:		SIGNATURE	RE		DA	DATE		
NAME	NAME OF BIDDER:	ADDRESS:								

1. If Price quoted is subject to change in rate of exchange at the time of delivery of goods provide details hereunder:

Currency: ...... Exchange Rate: ......

If no base rate of exchange is given, the price shall be treated as firm in Namibian Dollars for all intent and purpose.

Key notes: NA=NOT APPLIC ABLE, NQ=NO QUOTE

# SECTION IV: SPECIFICATIONS AND PERFORMANCE REQUIREMENTS

[the Public Entity shall use this section to specify its Technical Requirements for the goods items, Inspection and examination, and the scope of Related Services, as applicable.]

# SECTION V: SPECIFICATIONS AND COMPLIANCE SHEET

Pro	curement l	Reference Number:	4	
S S	tate "com pecification	nould complete columns C and apply" or "not comply" and gon required. Attach detailed on offered in the signature block	ive details of any non- l technical literature i	compliance/deviation to the
Item No	Techni	cal Specification Required	Compliance of Specification Offered	Details of Non-Compliance/ Deviation (if applicable)
$A^*$		<i>B</i> *	$\boldsymbol{C}$	D
1	Canon R	3 Body + Battery		
2	Canon R	f 200-800mm f6.3-9 IS STM		
3	Canon E	F-EOS R Mount Adapter		
4	Canon E	l-1 Speedlight		
5	Varta AA	A 2100MaH Recharge		
6	Sandisk I	Extreme Pro 200mb/s 256GB		
7		OS 5D MKIV Body + 24-105 F4 L IS USM		
8	Canon El	F 85mm F1.4 USM Lens		
9	Sandisk 1	28GB Memory card		
		d B to be completed by Public Entity.		
-		and Compliance Sheet Auth	orised By:	
Nam	ie:		Signature:	
Posit			Date:	
Auth	orised for	and on behalf of:	Company	

# SECTION VI: GENERAL CONDITIONS OF CONTRACT AND CONTRACT AGREEMENT

Any resulting contract shall be placed by means of a Purchase Order/Letter of Acceptance and shall be subject to the General Conditions of Contract (GCC) for the Procurement of Goods – Ref. **G/RFQ-GCC** on the website of the Public Entity (*insert website address*) except where modified by the Special Conditions below.

#### SECTION VI: CONTRACT AGREEMENT

Any resulting contract shall be placed by means of a Purchase Order/Letter of Acceptance and shall be subject to the General Conditions of Contract (GCC) for the Procurement of Goods except where modified by the Special Conditions below.

#### SECTION VIII: SPECIAL CONDITIONS OF CONTRACT

Procurement Referen	ce Nur	nbe	er:										
The clause numbers GCC	given	in	the	first	column	correspond	to	the	relevant	clause	number	of	the

Subject and GCC clause reference	Special Conditions
Purchaser	The purchaser is: MICT
GCC 1.1(h)	
Site GCC 1.1(m)	The Site/final destination for delivery of the Goods is : 301 Trust Building, Independence Avenue 2 <sup>nd</sup> Floor.
Incoterms Edition GCC 4.2(b)	Incoterms shall be governed by the rules prescribed in Incoterms 2010.
Notices GCC 8.1	Any notice shall be sent to the following addresses:  For the [MICT], the address and the contact name shall be:
	Mr. Andreas Amunyela
	Head of Procurement Management Unit
	For the Supplier, the address and contact name shall be:
Disputes GCC 10.2	The rules of procedures for arbitration proceedings pursuant to GCC 10.2 shall be as follows:

Subject and GCC clause reference	Special Conditions
Delivery and Documents GCC 13.1	The Goods are to be delivered within30 days from the date of Purchase Order or Letter of Acceptance.  The documents to be furnished by the Supplier are:  (a) signed delivery note;
Price Adjustment GCC 15.1	The price charge for the Goods supplied and the related Services performed "shall not" be adjustable.
Terms of Payment GCC 16.1	The structure of payments shall be: full payment following delivery of the Supplies and submission of an invoice and the documents listed in clause 13.1
Terms of Payment GCC 16.3	Payments shall be made not later than thirty days after submission of an invoice and its certification by the Purchaser.
Terms of Payment GCC 16.4 (a)	The price "shall not be" adjustable to the fluctuation in the rate of exchange.
Payment Period GCC 16.5	The method and conditions of payments to be made to the Supplier under this Contract shall be as follows:
	i) On Acceptance: The Contract Price of goods received shall be paid no later than thirty (30) days of receipt of the Goods upon submission of an invoice (showing Purchaser's name; the Procurement Reference number, description of payment and total amount, signed in original, stamped or sealed with the company stamp/seal) supported by the Acceptance Certificate issued by the Purchaser.
	ii) An interest rate of [insert percentage] is payable to the supplier by the purchaser for each day payment is delayed until payment has been made in full.
Performance Security GCC 18.1	(i) No performance security is required
Discharge of Performance Security GCC 18.4	The performance security will be discharged and returned to the supplier not later than [insert number of days] following completion date.
Packing GCC 23.2	The packing, marking and documentation within and outside the packages shall be:
Transportation GCC 25	The Goods shall be delivered: [Incoterm for transportation].
Inspection and Test GCC 26.1	The inspection and tests shall be: <b>done upon delivery</b>

Subject and GCC clause reference	Special Conditions
Liquidated Damages GCC 27.1	Liquidated damages for the whole contract are [insert percentage of the final contract price] per day. The maximum amount of liquidated damages for the whole contract is [insert percentage 4-10%] of the final contract price.
Warranty GCC 28.3	The period of validity of the warranty shall be: 3 Years
Repair and Replacement GCC 28.5	The period for repair or replacement shall be: 366 day(s)

## SCHEDULE 3

## QUOTATION CHECKLIST SCHEDULE

<b>Procurement Reference No.:</b>	

Description	Attached	Not Attached
Bid Letter		
Price Activity Schedule		
Specification and Compliance Sheet		
Bid- Securing Declaration		
Written undertaking in terms of section 138 of the Labour Act, 2007		
Bid securing declaration		
Valid certified copy of founding statement/company Registration Certificate		
Original / Valid certified copy of a Tax Good Standing Certificate – NAMRA		
Original / Valid certified copy of Good Standing Social Security Certificate		
A valid certified copy of Affirmative Action Compliance Certificate, proof from Employment Equity Commissioner that bidder is not a relevant employer, or exemption issued in terms of Section 42 of the Affirmative Action Act, 1998;		
Submit signed Bid-Securing Declaration		
Submit signed Written undertaking in terms of section 138 of the Labour Act, 2007		
Principal business should be in line with the nature of this procurement;		
Submit two (2) reference letters (with contact details), award letter or purchase order for similar work completed within past 5 years		
All pages and attachments should be initialled.		

**Disclaimer:** The list defined above is meant to assist the Bidder in submitting the relevant documents and shall not be a ground for the bidder to justify its non-submission of major documents for its quotation to be responsive. The onus remains on the Bidder to ascertain that it has submitted all the documents that have been requested and are needed for its submission to be complete and responsive.